

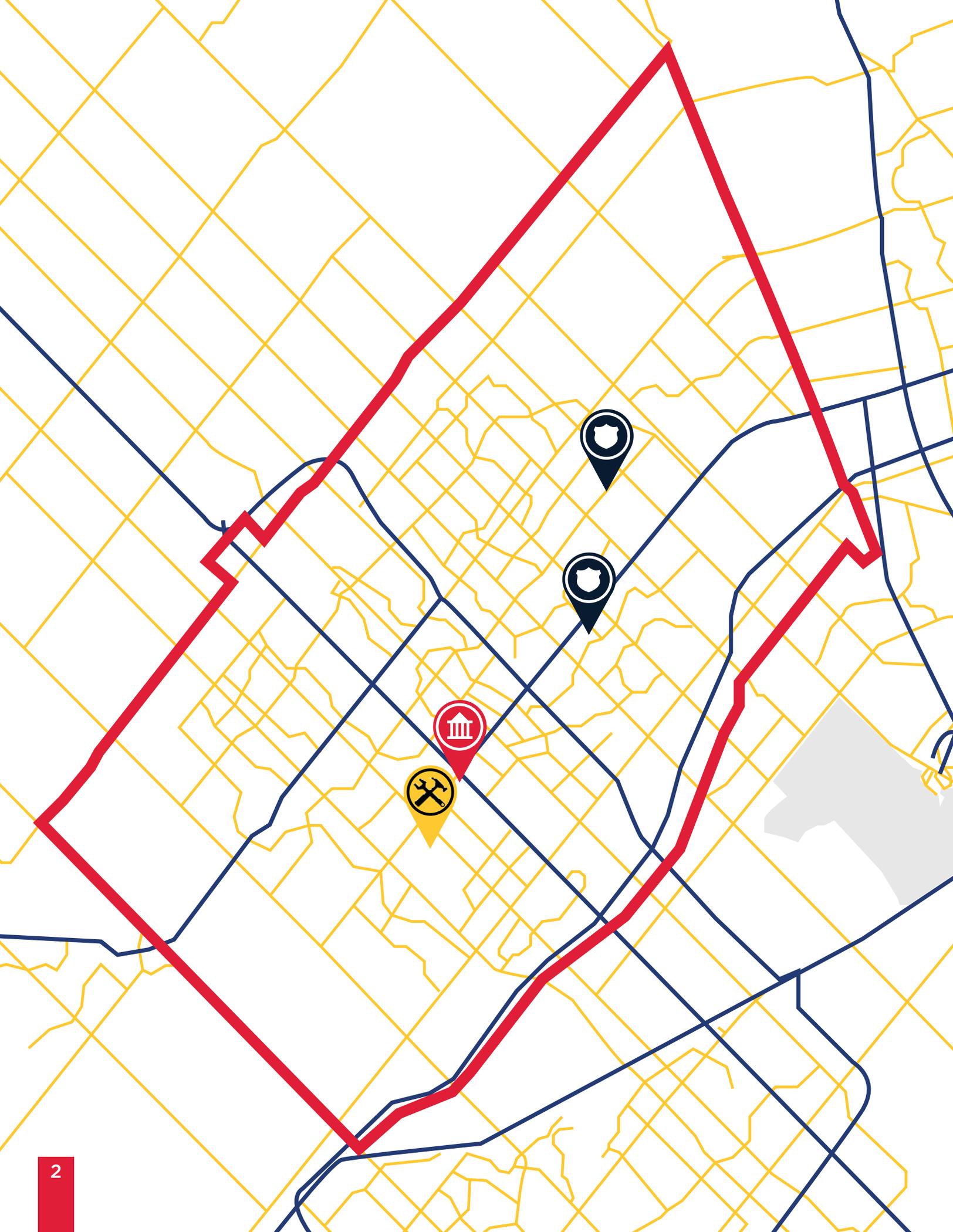
2017 YEAR-END REPORT

ENFORCEMENT & BY-LAW
SERVICES DIVISION



BRAMPTON
Flower City

brampton.ca



BRAMPTON

POPULATION



*Exact population: 617,994



173,428 Private Dwellings
9000+ Businesses
9th Largest City in Canada

OUR DIVISION

83 Full-time Staff	610 Charges Laid
2 Part-time Staff	38,391 Requests for Service
10 Languages Spoken	20,599 Parking Calls
39 Outfitted Vehicles	3,716 Municipal By-law
859,196 km Driven	12,936 Property Standards
95% Compliance to Violation Notices	1,140 Licensing

The Brampton Enforcement and By-law Services Division is comprised of three enforcement sections: By-law Enforcement, Property Standards, and Licensing Enforcement, all of which are supported by clerical and administrative staff. The division enforces by-laws created under the authority of the Municipal Act, Building Code Act, and Planning Act which are approved by City Council.

- By-law Enforcement ensures residents adhere to the City's by-laws pertaining to public property, parking infractions, noise and illegal signs.
- The Property Standards section confirms residents uphold the City's by-laws regarding private property which includes illegal basement apartments, driveway widening, and various maintenance concerns.
- The Licensing section enforces the licensing of businesses and issues mobile licenses to taxis and tow trucks in Brampton. The division's goal is to provide fair, firm and friendly service to the City of Brampton.

MESSAGE FROM THE DIRECTOR OF ENFORCEMENT AND BY-LAW SERVICES

On behalf of the Enforcement and By-law Services Division of the City of Brampton, I am pleased to introduce our 2017 Year-End Report.

This document aims to highlight the achievements of the year and give insight into the scope of the Division. This past year proved to be filled with opportunities to engage the public, increase productivity, and ensure Brampton continues to be “vibrant, safe and attractive”.

Within, you will find overviews of our three enforcement sections, summaries of key projects and examples of our commitment to the community. I am proud to share some of the outstanding work our staff have accomplished this year. As you will read, our staff is committed to making sure Brampton’s residents reside in a safe

and well-maintained city. I can tell you that our division is constantly looking for innovative ways to solve problems.

The Division has focused on improving synergy between departments to create a united team Brampton. We capitalize on this through constant communication, including alerting other departments to issues we identify while on duty.

This proactive approach allows the impact on Brampton to exceed the sum of each department.

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In 2017, we hosted and participated in a variety of cross-departmental events including barbeques, charity

fundraisers, and joint initiatives. These experiences have strengthened team spirit and the pride we have to serve this diverse city while raising money for great causes.

In the upcoming year, our goal is to sustain the momentum we created in 2017. Technological advances, the creation of a second unit taskforce and relocation to a shared facility with the Building Division will increase efficiency, improve cooperation with our partnering departments, and create a safer Brampton for years to come.

Working for you,



Paul Morrison

Director of Enforcement and By-law Services

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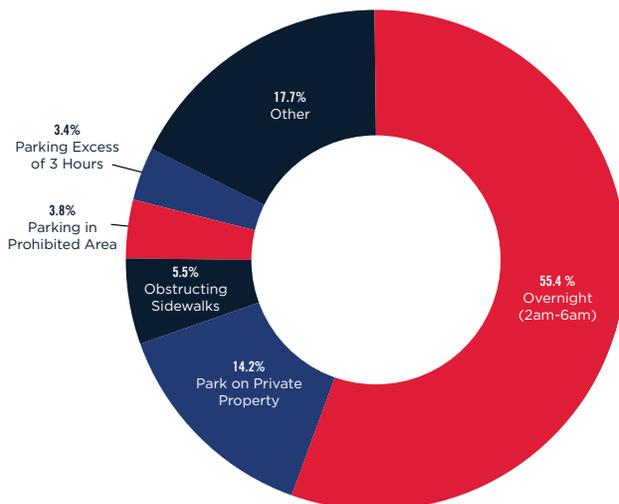
BY-LAW ENFORCEMENT

The By-Law Enforcement section is responsible for all public property enforcement within the City of Brampton. The section strives to maintain the safety of the public on roads, sidewalks, and parks. The by-laws enforced by this section include Traffic, Boulevard Maintenance and Highway Obstruction, Signs, and Noise.

PARKING

237 Average tickets per day
56 Average calls per day
86,718 Tickets issued
20,599 Total calls
\$4,058,118 Total fines

TOP FIVE TICKETS ISSUED



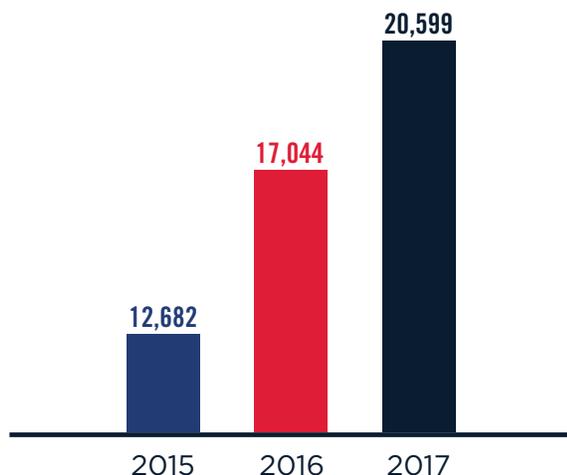
A primary function of the By-law Enforcement section is to ensure that Brampton’s traffic and parking by-laws are enforced. Infractions include parking outside of allotted time periods, parking in fire routes, obstructing sidewalks and unauthorized parking

in accessible parking spaces. By enforcing parking by-laws, officers help to maintain safety on Brampton’s streets.

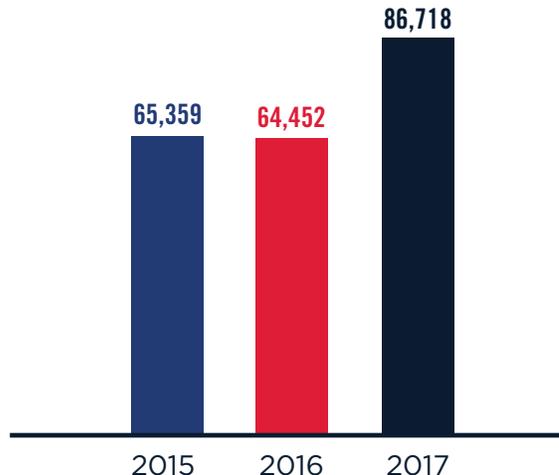
This year, the Enforcement Division hired two additional part-time staff to address parking and

sign related infractions overnight. Enforcement officers received 20,599 calls related to parking offences and issued a record 86,718 tickets. The top parking offenses were parking overnight, parking on private property and obstructing the sidewalk.

VOLUME OF CALLS FOR SERVICE



PARKING PENTALTY NOTICES ISSUED



ACCESSIBILITY

Accessibility is an ever-increasing priority nationwide. The By-Law Enforcement section strives to ensure proper accessibility signage, pavement markings and permits are used throughout the City of Brampton under the Accessibility for Ontarians with Disabilities Act (AODA), Highway Traffic Act and the City of Brampton Traffic By-Law 93-93. Accessible Parking Permits are issued by the Province of Ontario and fines for accessibility violations can reach \$5,000.

This year, parking in accessible spaces and obstructing access aisles resulted in 409 tickets

totalling \$197,438 in fines and the confiscation of 43 fraudulent or expired permits.

The Accessible Enforcement Officer visited 538 properties investigating 1045 accessible parking spaces

The City of Brampton By-law Enforcement section recognizes the need and importance of enforcement of accessibility issues so it has an officer dedicated to enforcing accessible parking space standards for private properties.

Businesses that fail to comply with provincial standards can be fined for failure to have proper signage and

pavement markings. This year, the Accessible Enforcement Officer visited 538 properties investigating 1045 accessible parking spaces; as a result, 113 Orders to Comply were issued to property owners to have identified deficiencies rectified.

The Accessible Enforcement Officer led a training session for all Enforcement Officers in the division in December. Included were fraudulent permit investigative procedures as well as the issuance of tickets and summonses under the Act. Officers were then able to seize expired, misused or counterfeited permits.

BLITZ

By-Law Enforcement Officers conducted a blitz over two weekends in mid-December to check for proper accessibility permit usage. Officers visited shopping centres and private properties throughout Brampton. Officers introduced themselves to 94 permit users, and checked the use of each permit. Valid permit holders were given coupons for Brampton's recreation activities as a thank you for their cooperation. Officers also educated the public through handing out pamphlets about accessible parking. The blitz resulted in eight permit seizures and 13 accessibility parking tickets issued. The division plans to conduct another blitz during the summer of 2018.

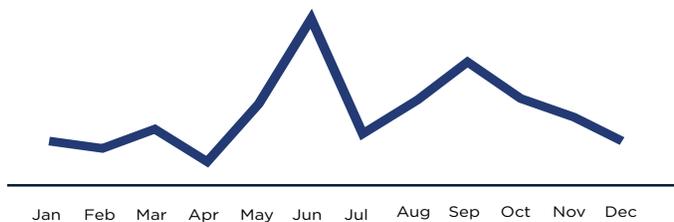


NOISE

IN THE PAST

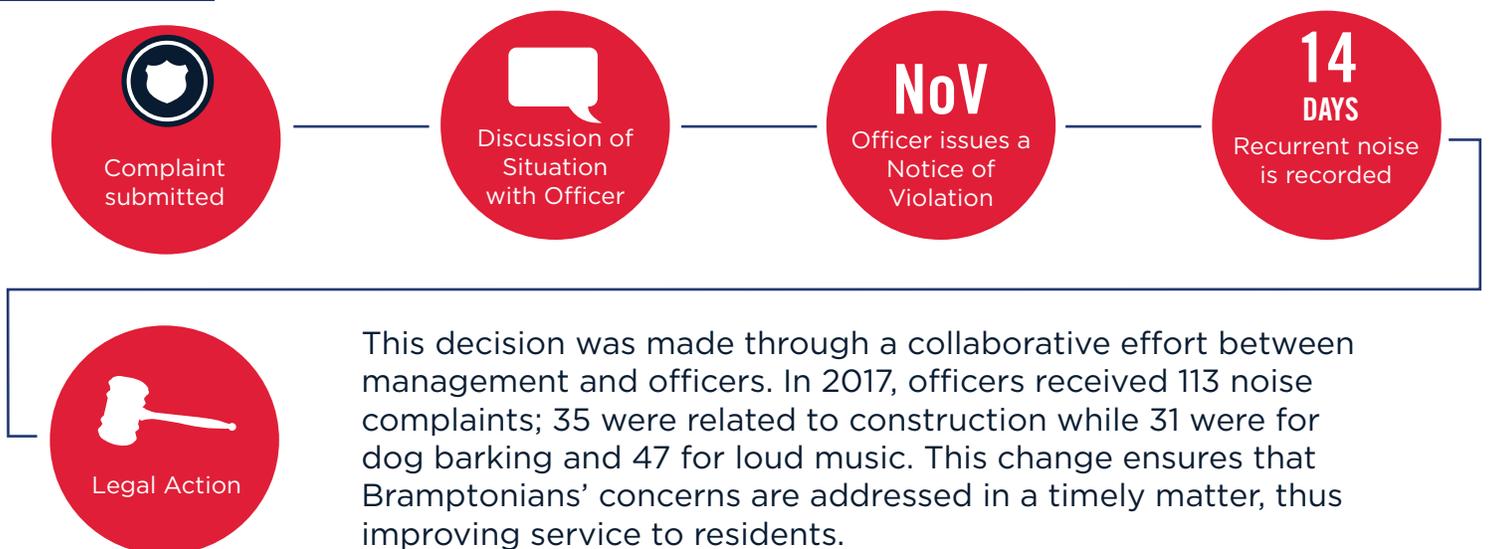


NOISE COMPLAINTS IN 2017



The By-Law Enforcement section is constantly looking for ways to improve standard operating procedures in order to optimize processes. After reviewing the standard operating procedure for noise complaints, the process was streamlined resulting in a reduction of reporting time by 50%.

NOW





SCHOOLS

The By-Law Enforcement section conducts school patrol inspections to ensure the safety of children while being picked-up and dropped off and to enforce parking regulations. Officers visit over 100 different schools from September to June each year. In 2017, officers visited schools 1090 times and issued 618 tickets.

In 2017, Officers visited schools 1090 times and issued 618 tickets.

To increase efficiencies, officers will no longer ask drivers to move their illegally parked vehicles, employing zero tolerance to the issuance of tickets in the school zones.



FIREWORKS

In 2016, changes to the Fireworks By-law permitted all residents to use fireworks on their property, however, the changes limited the types of fireworks that can be used to those travelling three metres or less from the point of ignition. This was to ensure the health and safety of Brampton

residents and control nuisances and dangers to people and property. Fireworks are only permitted in Brampton on Victoria Day, Canada Day, Diwali and New Year's Eve.

In partnership with Brampton Fire and Emergency Services,

the division trained all vendors on the requirements to display and sell fireworks. In 2017, the section responded to 145 calls regarding fireworks. Minimum fines for personal improper use of fireworks start at \$500 and corporate use at \$2000.

SALE OF GOODS FROM HIGHWAY

Officers ensure that vendors do not sell food or merchandise from the road, as this can cause safety concerns for motorists and residents. This includes selling from vehicles, licensed food trucks and ice cream trucks.

MUNICIPAL BY-LAW

The section responds to and proactively enforces infractions involving snow clearing, illegal dumping, encroachments, tree cutting and curb cutting.

This year, there were 337 calls regarding snow clearing that resulted in \$14,667 in fines. Residents who do not remove snow

and ice from the sidewalk as per the Snow and Ice Removal By-law 242-76 are issued an Order to Comply by officers. If through further inspection the sidewalk has not been cleared, contractors are hired to clear the sidewalk, and fees are added onto the owner's property taxes.

When investigating damage to boulevards and curb cutting, Enforcement Officers must confirm with the Road Operations Department that residents have applied for and received the necessary permits to cut the City's curbs.

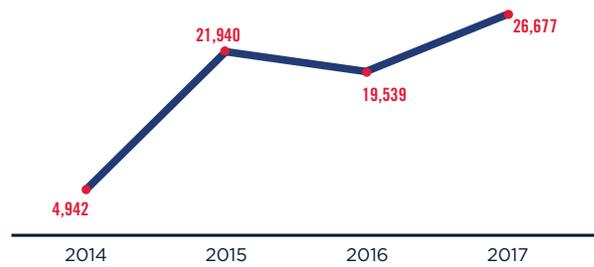
VEHICLE SEIZURES

The City's "three-strike" parking policy is in place to effectively enforce parking by-laws. If a vehicle is ticketed three times within 60 days, officers may request to have a vehicle towed. The process was examined and we were able to implement efficiencies that reduced towing process time by two hours when a vehicle was unlicensed. In 2017, Enforcement Officers towed 272 vehicles from public property.

SIGNS

26,677 Signs removed
38 Companies charged
211 Convictions
\$62,275 Fines issued

SIGNS REMOVED 2014-2017

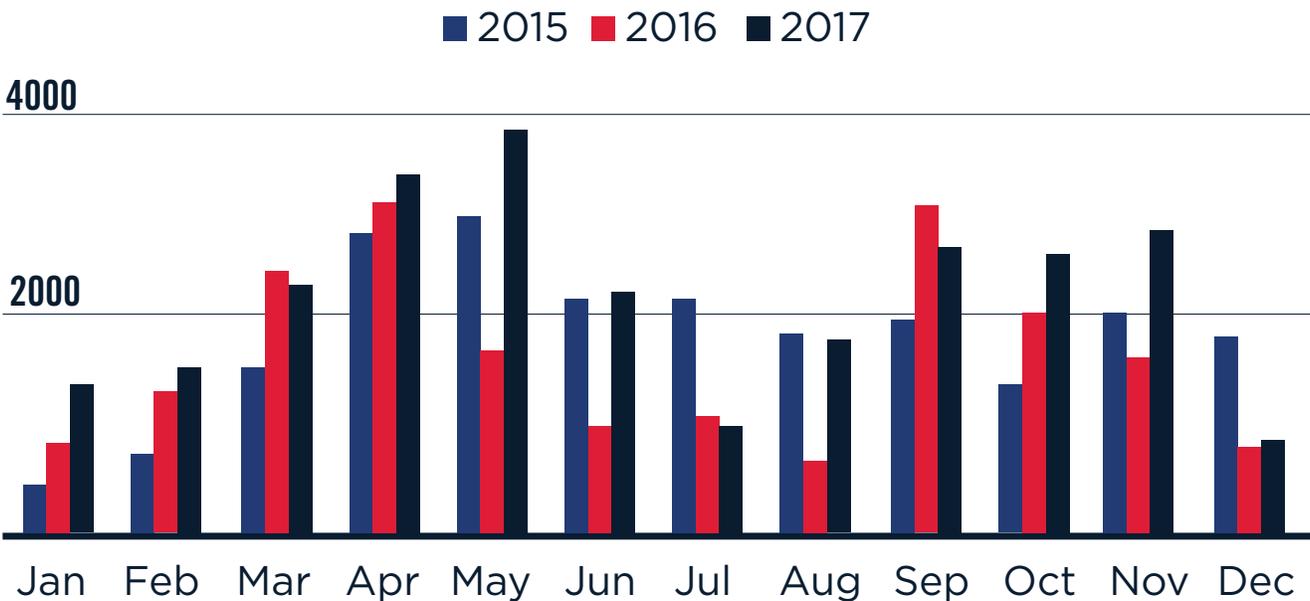


The By-Law Enforcement section enforces various sign related infractions under By-Law 399-2002. Primary functions include the enforcement of nuisance signs, real estate and election signs placed on public property and ensuring that all mobile signs display the required permit. The process of locating and

charging companies for using nuisance signs can be time consuming and requires in-depth investigation. When charges are laid, the courts determine the fines for offenses on a case-by-case basis. In 2017, officers located and removed 26,677 illegal signs from city property and charged

38 companies with 211 successful convictions, resulting in fines of \$62,275. There were 1090 counts of real estate sign infractions, with fines of \$46,205 for 418 convictions. An elections sign investigation from 2014 was heard in court this year, resulting in a \$19,380 fine to an individual.

SIGNS REMOVED BY MONTH





BIKE PATROL

Enforcement Officers are able to utilize bicycles to patrol congested areas such as downtown, within Brampton's parks, and in school zones. In total, 31 officers are trained

to participate in bicycle patrols. To support this initiative, officers learn skills including how to ride safely, and navigate the hazards of cycling in the city. As well,

a bike, rather than a vehicle, offers the unique opportunity for officers to interact with the public at events like Canada Day and at the Brampton Farmers' Market.



Officers marched in the City's Remembrance Day Ceremony.

CEREMONIAL UNIT

New this year, the Enforcement and By-law Services Division formed a volunteer Ceremonial Unit to represent the City at various community events. The unit currently has six members, and hopes to add two more in 2018. The unit's first event

took place on Nov. 11, 2017; officers marched in the City's Remembrance Day ceremony to honour veterans who served our country. In 2018, the unit hopes to attend additional events, including Canada Day, CeleBrampton, Civic Celebrations, Day of

Mourning, dignitary visits, and various recognition events throughout Brampton. The unit prides itself on representing the City of Brampton and deepening ties with law enforcement and the civil servant community throughout Ontario.

SCHEDULING

In September 2017 the By-Law Enforcement section implemented a new platoon schedule designed to optimize efficiency. In an effort to better serve the community, the number of officers conducting

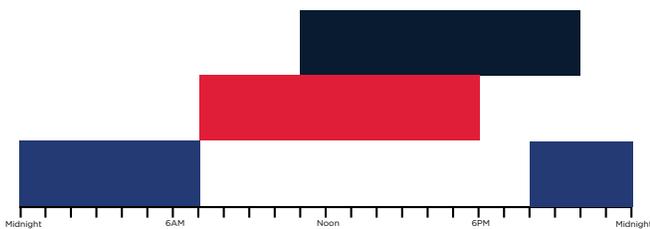
overnight patrols was increased to respond to the increased volume of parking infractions and service requests.

In consultation with the enforcement officers, key issues were identified

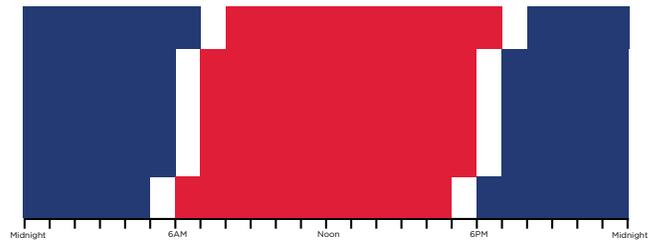
including irregular shifts, supervisor availability, and workload. The scheduling change has resulted in a more efficient deployment model resulting in workplace efficiencies and employee satisfaction.

The platoons transitioned from day, evening and night shifts (three shifts) to day and night shifts (two shifts).

FORMER PLATOON SCHEDULE



NEW PLATOON SCHEDULE



The section restructured six platoons to four. These changes were made to eliminate overlapping shifts during non-peak times.

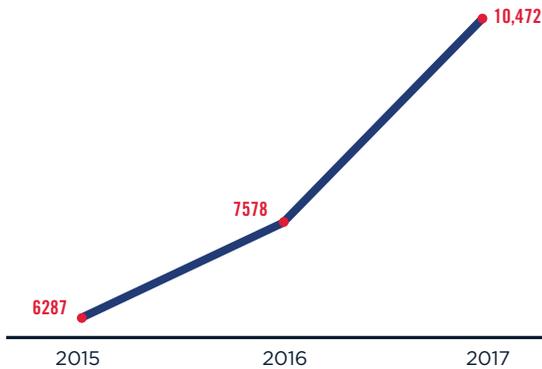


PROPERTY STANDARDS

The Property Standards section is responsible for the enforcement of the Minimum Maintenance By-law to ensure owners maintain their property. Further, officers conduct investigations into offences under the Zoning By-law. This section endeavors to keep Brampton safe and appealing while preserving property values for residents. The main duties of the 16 officers and six summer inspectors include the inspection of exterior and interior maintenance issues on private property.

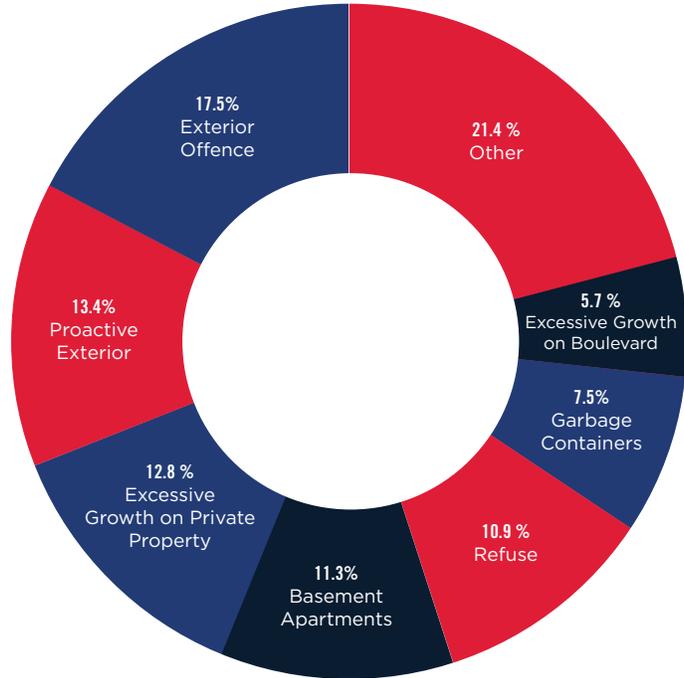
Exterior property standards requires that house maintenance be kept up and that yards are kept tidy. This is enforced by requiring the removal of all refuse, maintaining all components of homes and buildings, and cutting long grass among others. The section also enforces interior deficiencies in rental units, investigates illegal second units, and ensures that vital services are provided for tenants.

PROPERTY STANDARDS CALLS 2015-2017



12,936 Investigations

TYPES OF PROPERTY STANDARDS CALLS 2017



BASEMENT APARTMENTS & SECOND UNITS

A secondary unit is a self-contained apartment consisting of a room or rooms in a single or semi-detached house. Residential units must have a separate means of entry (which may be through another unit), a cooking area and bathroom facilities. Just under 3000 homes in Brampton have legal secondary units. In order to have and operate a legal second unit,

residents must register their unit with the City of Brampton and meet all by-law related requirements, including building and fire code compliance.

Property Standards investigates complaints of illegal second units and multiple units. Concerns for lack of maintenance, safety, and accessibility for tenants are all reasons to ensure

units have been inspected and registered. Calls for second units made up 7% of all Property Standards service calls in 2017. Seven search warrants were obtained and executed this year, allowing officers to enter and inspect homes with illegal second units. The section is committed to ensuring all residents of Brampton live in a safe and well-maintained community.



LODGING HOMES

Lodging houses are dwellings with individual rooms and shared living spaces such as bathrooms and cooking spaces, in which each lodger does not have access to all of the living areas of the

building. Legal lodging houses may often have four or more tenants in a single detached house and are inspected annually by Enforcement and Fire Prevention staff. Illegal lodging houses

violate zoning laws and are often dangerous due to blatant disregard of safety standards such as fire safety protocol. Staff received 171 complaints regarding lodging homes in 2017.

IMET

The Integrated Municipal Enforcement Team (IMET) is comprised of various organizations who meet on a monthly basis to solve multi-jurisdictional issues. Organizations include the By-Law Division, Brampton Fire Prevention, Peel Regional Police, Alcohol and Gaming Commission of Ontario, Peel Health Department, Ontario College of Trades and Region of Peel Housing. Working as a team, members aim to assist each other on projects and share resources.

EXTERIOR INSPECTION

Property Standards is in charge of enforcing exterior private property maintenance for safety and maintaining property values. Areas of enforcement include yard maintenance, refuse, exterior house repair, standing water and pool fencing.

Excessive growth of grass and weeds and accumulated refuse can lower property values and are often health hazards. Excessive growth can attract wildlife and be an eyesore within neighbourhoods. Refuse and Dumping By-Laws require residents to remove refuse, graffiti and stagnant water from their property maintaining it in a clean, tidy, and presentable condition.

TYPE OF CALL	NUMBER OF CALLS	NUMBER OF PROACTIVE	TOTAL
Exterior offenses	2,258	1,736	3,994
Excessive growth/weeds (private)	1,655	310	1,965
Refuse	1,406	224	1,630
Garbage containers	970	0	970
Excessive growth/weeds (boulevard)	733	4	737
Driveway widening/setbacks	609	0	609
Illegal structures	191	0	191
Pool (fencing, permits, defective enclosures)	173	0	173
Vehicles, boats, trailers	167	0	167
Standing water	78	7	85



LICENSING ENFORCEMENT

The Licensing Enforcement section ensures the health and safety of the public and promotes business growth through consumer protection and nuisance control. The section enforces the licensing of mobile and stationary businesses, including taxicabs, driving schools, food handling, adult entertainment, fireworks and places of public assembly. Licensing received 1140 calls related to infractions in 2017.



TAXIS

The section is responsible for issuing licenses and inspecting all 370 taxis within the City of Brampton. The city also has 12 accessible taxicabs and 14 Greater Toronto Airport Authority permitted taxis. This year, the Licensing section introduced a new formula to calculate how many taxi license plates to issue yearly. This formula is designed to meet the demand for taxis, while ensuring that drivers' earnings are not negatively impacted by excess competition. In 2017, the section issued six additional taxi license plates.

Staff participate in a Taxicab Advisory Committee co-chaired by Councillor Dhillon and Councillor Fortini. The focus of the committee is to assist Brampton taxicab companies in providing a safe and reliable taxi program while working within existing by-laws. In 2017, the committee made changes to the Licensing By-law which included:

- Reduced fees for transfers and vehicle changes, and a small increase to the taxi cab owner's licence plate
- An increase in the number of years a taxi and accessible taxicab are permitted to remain on the road
- A change to the taxi tariff in order to allow for bulk item charges
- Training and testing for English competency was removed

The section also improved the taxi licence plate design by replacing metal plates with laminated plastic plates. The laminated plates were implemented because they are cost efficient and offer a distinct colour pattern for enforcement recognition.

RIDE-SHARING

While ride-sharing is an acceptable form of transportation in many communities, in Brampton it is currently prohibited by by-law. Despite being prohibited, the continued use of these apps in Brampton has been a concern for taxi drivers in the city. The Licensing section is working in collaboration with the Taxi Advisory Committee to find a solution to the ride-sharing issue that works for the taxi industry, ridership and the City of Brampton.

DRIVING SCHOOLS

Licensing for driving schools underwent revision this year, as metal plates on instructors' cars were changed to stickers in rear view windows. The stickers are designed to help identify vehicles while preventing damage to instructor vehicles.



TOWING

The Licensing section provides licenses and inspections for all tow trucks, drivers and companies in the City of Brampton. As of January 1, 2017, amendments to the Consumer Protection Act require all drivers to accept credit

card payments from customers.

This year, the section renewed or approved licenses for 375 tow trucks at the 87 towing companies within Brampton. Licensing Officers also attend

personal injury accidents in order to proactively ensure drivers are working under the conditions set out under the Mobile Licensing By-Law. The section received 213 complaints regarding tow trucks in 2017.

IMPROVEMENTS

In 2017, the Licensing section, supported by Administration staff, started the task of reorganizing the filing system. Adjustments include a greater utilization of online storage, drop down options and smaller printed file sizes. The average response time has been shortened from three months to approximately two weeks through this process.

Other improvements include the creation of two new inspection forms for adult entertainment and vehicle storage facilities.



BUSINESSES

Each year, approximately 3000 businesses are licensed in the City of Brampton. Licensing enforcement ensures health, safety and consumer protections for the public. The section received 574 calls relating to stationary businesses.

Licensing enforcement provides enforcement and inspects a large variety of businesses including:

- Foodhandlers
- Tobacco Sales
- Second Hand Shop/Goods (includes clothing drop boxes)
- Pawnbrokers
- Pet shops
- Vehicle Facilities (i.e. body shops, mechanical shops, public parking lots, car wash, etc.)
- Salvage Yards/Salvage Shops
- Adult Entertainment Parlours
- Adult Video Stores
- Body Rub Parlours, Body Rub Attendants
- Sign Distributors
- Contractors (i.e. electrical, plumbing, heating, building renovators), Pool Installation Contractors, Driveway Contractors
- Flea Markets
- Special Occasion Vendors
- Fireworks
- Newspaper Boxes
- Circuses and Travelling Exhibitions
- Horse Riding Establishments
- Places of Public Assembly and Amusement (includes public halls, banquet halls, bingo halls, golf courses, driving ranges, mini golf, bowling alleys, cinema and theatres, billiard halls, arcades and laser arcades, carnivals)



EDUCATION & TRAINING

Officers are required to have a post-secondary degree or diploma in an enforcement-related field and are trained one-on-one with supervisors and coach officers. In addition to initial training, staff attend general and section specific training sessions annually. One of the division's top priorities is to ensure staff always receive the training necessary to do their jobs thoroughly and efficiently.

DE-ESCALATION TRAINING

All front line staff took part in de-escalation training between January and March. A certified instructor was brought in to provide the training; key aspects of the course included tactical communications, personal space, anxiety, response and defense.

BRIMS TRAINING

This year, officers were trained on Brampton's Record Information Management System (BRIMS), which ensures compliance with the Corporate Retention By-law.

LICENSING TRAINING

This section created a Licensing Inspector Guide designed to instruct officers who are working in the licensing section temporarily. The guide ensures all officers are working under the same operating principals.

ENFORCEMENT TRAINING

One focus in 2017 was to ensure staff were getting the training they need and desired. A Training Advisory Committee was created in order to ensure upper management receives input on Enforcement Officer training directly from officers. Each platoon now has two representatives who report back to their platoon about training opportunities and requests on a regular basis.

PROPERTY STANDARDS TRAINING

All officers receive training from the Ontario Association Property Standards Officers (OAPSO) and are eligible for certification after having completed the required training and meeting the required experience requirements. This year, Property Standards officers also received specialized training from Children's Aid and Hoarding Support Services.



IN THE FUTURE

BY-LAW ENFORCEMENT

Plans are in place for a 2018 upgrade in technology, which will see officers perform parking enforcement through the use of smartphones and a robust parking enforcement application. This will allow officers to look up parking considerations and repeat offender information in real time. Further, an enforcement vehicle will be equipped with automatic licence plate recognition technology (ALPR) which scans license plates and marks GPS location to determine if vehicles have violated parking time restrictions. This software allows for a cohesive ticketing system through cloud based information sharing.

LICENSING ENFORCEMENT

In the coming year, Licensing and the City of Brampton will continue to address concerns regarding ride-sharing programs. The section is also striving to increase their social media presence to keep the public informed on important issues including the proper steps to take when having a vehicle towed after a collision.



PROPERTY STANDARDS

In 2018, Property Standards will continue to place an emphasis on illegal second unit enforcement including the expanded use of search warrants. Sheridan College and Ryerson University's collaboration could result in the creation of additional illegal second unit dwellings as the number of students looking for affordable housing increases. A team of four Property Standards Officers, a designated supervisor and four building officials will focus on illegal secondary units throughout the city.

The section is looking to utilizing the provincial Administrative Monetary Penalty System (AMPS) for violations including parking on landscaping, and failing to provide vital services. This system is currently in use for processing parking infractions. AMPS will allow for faster and more flexible payment, appeal processes and collection of penalties. This program will replace the judicial appeal process and help alleviate the backlog of cases in Brampton's courts, providing residents a quicker solution.

Presently, the Enforcement and By-law Services Division operates from two locations. A property search took place that would locate the entire division in a building that partners with the Building Division. Having all three sections, along with close strategic partners such as Building Inspections and Zoning Services, together will encourage further collaboration between all sections, increase efficiency and help to achieve the By-law Division's goals. While it is an existing building, there needs to be extensive renovations before the division moves. It is anticipated that the project will be complete in the fall of 2018.



COMMUNITY INVOLVEMENT

The By-Law Enforcement Division makes every effort to be involved in the community they serve. Officers enthusiastically participated in various events and fundraisers over the past year.



A WALKING SCHOOL BUS

The Enforcement section partnered with Thorndale Public School and Peel Regional Police for the bi-annual Walking School Bus initiative. The event was organized to promote a healthy lifestyle and the value of exercise. Officers emphasized safety by escorting approximately 250 children from Williams Centre Plaza to their school on September 15, 2017.



RIDE A BIKE

Enforcement Officers participated in an organized bike ride with the Brampton Cycling Club. The 5 km and 10 km rides were organized as an opportunity to promote a healthy lifestyle and community involvement.



ATHLETIC SPONSORSHIP

The By-law Enforcement section sponsored Marc Campbell, a Special Olympics athlete, to attend the 2017 Provincial Summer Games this year. The Brampton resident played soccer at the games, which were held in Peel Region from July 13 to 16.



SPONSOR A FAMILY

Knights Table is an organization in Peel Region dedicated to providing families in Brampton basic necessities. In support of Knights Table, the division worked to sponsor a family during the month of December where officers donated toys, games, money and a month's worth of groceries for a mother and her two children.



TOYS FOR TOTS

The division participated in two initiatives this year towards Salvation Army’s “Toys for Tots” campaign. The Stuff-A-Jeep initiative took place over four weekends in December. Officers volunteered their time by staffing toy drop off areas outside local shopping centers. The second initiative, Toys for Tickets, was held for one week in December. The initiative allowed for drivers to exchange parking tickets for toys of an equal or higher value. As a result of both initiatives, officers were able to present a cheque for \$1972.50 and 442 toys to the Salvation Army; 76 food items were donated to the Salvation Army Food Sharing Network.

Officers were able to present a cheque for \$1972.50, 442 toys and 76 food items to Salvation Army





TIM HORTONS CAMP DAY

On May 31, officers volunteered to help serve the community at a local Tim Hortons in Brampton. Camp Day is a great initiative fundraising to help underprivileged children participate in extracurricular activities. The officers took orders, worked the drive through and asked for donations. Tim Hortons provides children with the resources to join sports teams, go to camp, and participate in other extracurricular activities.

MOVEMBER

November is Prostate Cancer Awareness Month, also known as Movember. In November 2017, officers at the Enforcement and By-law Services Division volunteered to grow moustaches in order to raise awareness for this deadly men's health issue. Staff raised \$2,300 to support research towards a cure.

STUDENT INVOLVEMENT

The division has a passion for providing young people the opportunity to learn about the City and how the division operates. During the summer months, the division hires six students through the Ontario Summer Student Job program to work in Property Standards. These students were responsible for reporting on exterior property issues relating to excessive growth, refuse and standing water.

The division also partnered with Sheridan College again this year through school presentations and providing students with the opportunity to see officers work the field through ride-alongs.

The division continues to partner with The University of Guelph-Humber. The Property Standards section visited the university's Law Enforcement and Emergency Services Career Fair to speak with Justice Studies students about future hiring opportunities.



BREAST CANCER AWARENESS

This year, the division, in collaboration with Brampton Animal Services, raised money for breast cancer awareness by providing officers the opportunity to purchase pink epaulettes to wear on their uniforms. In addition, the division also raised money by selling Enforcement pink ribbon pins to staff across the Corporation. As a result of these two initiatives, a cheque was presented to Wellspring Chinguacousy, a cancer support centre in the community, for \$1,400.



UNITED WAY

Brampton continued to support United Way this year through various initiatives. On May 25, the division participated in the Public Works 17th Annual Bus Pull Challenge. The challenge was part of National Public Works Week 2017, and participants donated money to United Way. Other initiatives included a trivial pursuit challenge. The Enforcement and By-Law Division is proud to contribute to the United Way and supports their efforts to reduce and prevent poverty, and support people living in crisis right now.



CORPORATE SERVICES EVENT

The Enforcement and By-Law Division is proud to serve the City of Brampton in collaboration with the dedicated staff throughout all divisions of the City. Corporate Services held two Corporate Services Team Building Events in 2017 in Chinguacousy Park. The focus of the events was to build bridges between divisions by creating opportunities for all levels of employees to converse. Funds raised at these events were in support of United Way. Activities included a frisbee toss, three-legged-race, Nerf target shooting and the opportunity to drop managers into a dunk tank. The division also hosted Spring and Fall pot-luck barbeques. These events were a great opportunity to continue to strengthen the connections across departments that helps the Enforcement and By-Law Division serve residents of Brampton effectively.





**ENFORCEMENT & BY-LAW
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