

WHAT YOU NEED TO KNOW WHEN IT SNOWS

THE CITY OF BRAMPTON IS PREPARED TO KEEP THE COMMUNITY SAFE THIS WINTER

During a weather event, crews clear roads in a priority system. Major roads are cleared first, followed by local roads once five centimeters of snow have accumulated. Crews also clear City-maintained sidewalks, City facilities, trails and multi-use paths, school crossings and transit stops.

KEEPING STREETS SAFE AND ACCESSIBLE DURING WINTER WEATHER EVENTS

Parking on streets is not allowed during winter weather events and will be actively enforced. Vehicles must be moved to ensure plows, salters and emergency vehicles can safely pass. Parking considerations are suspended and invalid during snow events.

Crews will proactively inspect, ticket and tow illegally parked vehicles. Penalties, towing and impound fees will be charged to the vehicle owner.

Penalties for vehicles interfering with snow removal or winter maintenance are:

- First offence: $250
- Second offence: $500
- Subsequent offences: $750

SUBSCRIBE TO SNOW ALERTS

Stay informed and be prepared for winter weather. Get updates on parking restrictions, snow clearing progress, service levels and more delivered straight to your inbox. Subscribe today at **brampton.ca/snow**.

CLEARING YOUR SIDEWALK

The City clears the snow and ice from sidewalks if they are:

- On arterial roads like Queen Street or Bramalea Road
- In front of City parks and recreation facilities
- Curb-faced (no grass boulevard)
- Behind a property (reverse frontage)
- On a road with Brampton Transit/Züm bus stop locations

Residents must clear all snow and ice from the sidewalk in front and beside their home (corner lot) by 11 a.m. the day following the end of the snowfall event. Do not place shoveled snow on the street and ensure fire hydrants are not blocked. When the City receives a complaint about snow-covered sidewalks, an Enforcement Officer will investigate and may issue an Order to Comply, directing the property owner or occupant to take immediate action to clear the sidewalk. Upon re-inspection, if not yet clear, the City will perform the work at the property owner's expense and add the cost and administrative fees to their taxes. In addition, the Enforcement Officer may issue a $250 administrative penalty.

SNOW REMOVAL FINANCIAL ASSISTANCE

The City's Financial Assistance Program helps seniors and people with disabilities with the cost of hiring someone to remove snow from sidewalks and driveways. This program is available to both homeowners and renters. People who qualify for the grant can receive up to $300 for non-corner lot properties or up to $400 for corner lot properties. Eligible candidates can learn more and apply online at **brampton.ca/snow**

Service Levels

Our goal is to maintain streets, so they are safe and passable within 24 hours following the end of a snow event, or 48 hours after a significant weather event is declared. Here's what that means for different kinds of roads:

1. **Arterial roads (major roads, such as Torbram Road and Hurontario Street) are serviced and plowed continuously. These roads are bare and completely clear of ice and snow. Roads can be wet or dry**
2. **Collector roads (such as Balmoral Dr. and Bartley Bull Pkwy) are serviced and plowed during snow accumulation. Conditions range from bare to track bare pavement (snow covered except for wheel tracks)**
3. **Local roads and courts are serviced during snow accumulation and plowed after accumulation reaches 5 cm during a single snow event. These roads can be track bare or snow covered. Bare pavement is not the expectation for local roads.**



Bare Dry
Road surface completely clear of ice and snow and dry from edge of driving surface to edge of driving surface.



Bare Wet
Road surface completely clear of ice and snow but wet from edge of driving surface to edge of driving surface.



Centre Bare
Road surface generally clear of ice and snow along the centre line of the roadway, approximately 1 metre either side of centerline with localized snow or ice.



Partially snow covered
Road surface has snow-covered or snow-packed sections. For example, there may be drifted sections of snow covering lanes or the road centre is bare.



Track Bare
Road surface is mainly snow-covered with the exception of the wheel track area of vehicles, which is generally clear of ice or snow.



Snow-Covered
Road surface is completely covered with a layer of snow from edge of driving surface to edge of driving surface with localized ice.

Service Requests

Please wait 24 hours after the end of a snowfall or 48 hours after a significant weather event to report snow issues. When maintenance activities are underway, snow operators and dispatchers will only attend to urgent service requests.

Brampton's Plow Tracker

See what roads and sidewalks crews have cleared using the City's Plow Tracker online at **brampton.ca/snow** and on the 311 mobile app. Residents can check snow maintenance progress, road priorities, and if a plow is near them so that they can move their vehicles off the road.

Service requests can also be submitted via the tracker.



NEED SUPPORT?

- Call 311 (905.874.2000 outside of City limits) ***Urgent requests only from midnight to 7 a.m.***
- Visit **www.311brampton.ca**
- Download Brampton 311 app
- Email **311@brampton.ca**

Cold Weather Safety Tips

Emergencies can happen any time and it is important to be prepared.

- Check the weather forecast before going outside. During a storm/extreme cold weather, avoid going outside or unnecessary travel.
- If you must go outside, dress appropriately to protect yourself from the elements. Watch for signs of frostbite and hypothermia.
- To avoid carbon monoxide poisoning, do not warm up your vehicle inside your garage.
- If shovelling, avoid overexertion by taking frequent breaks.
- Be prepared to care for yourself and your family for at least 72 hours with an emergency kit.
- Check on the elderly and keep pets indoors.

Find more tips at **brampton.ca/prepared**

Help Keep Brampton Safe This Winter

Move parked vehicles off the road

Keep shoveled snow away from the road

Clear sidewalks by 11 a.m. the day after snowfall ends

Keep fire hydrants, gas meters, catchbasins and external exhaust pipes clear of snow and ice